

Non-Geographic Call Service Rates



| Charge Description | 24/7 PPM Rate |
|--------------------|---------------|
| Access Charge | 0.075 |

The Access Charge will be charged from the start of each call in addition to the relevant Service Charge below.

| Charge Description | Usage | Service Charge Basis | Fixed Fee Charge 24/7 - (£) (ex vat) | Charges Per Minute 24/7 - (£) (ex vat) |
|--------------------|-----------|----------------------|---|---|
| SC1 | 084*/087* | ppm (timed duration) | 0.0000 | 0.0000 |
| SC2 | 084*/087* | ppm (timed duration) | 0.0000 | 0.0250 |
| SC3 | 084*/087* | ppm (timed duration) | 0.0000 | 0.0500 |
| SC4 | 084*/087* | ppm (timed duration) | 0.0000 | 0.0750 |
| SC5 | 084*/087* | ppm (timed duration) | 0.0000 | 0.1000 |
| SC6 | 084*/087* | ppm (timed duration) | 0.0000 | 0.1250 |
| SC7 | 084*/087* | ppm (timed duration) | 0.0000 | 0.1500 |
| SC8 | 087* | ppm (timed duration) | 0.0000 | 0.1750 |
| SC9 | 087* | ppm (timed duration) | 0.0000 | 0.2000 |
| SC10 | 087* | ppm (timed duration) | 0.0000 | 0.2250 |
| SC11 | 087* | ppm (timed duration) | 0.0000 | 0.2500 |
| SC12 | 087* | ppm (timed duration) | 0.0000 | 0.2750 |
| SC13 | 087* | ppm (timed duration) | 0.0000 | 0.3000 |
| SC14 | 087* | ppm (timed duration) | 0.0000 | 0.3250 |
| SC15 | 09 & 118 | ppm (timed duration) | 0.0000 | 0.3750 |
| SC16 | 09 & 118 | ppm (timed duration) | 0.0000 | 0.5000 |
| SC17 | 09 & 118 | ppm (timed duration) | 0.0000 | 0.6250 |
| SC18 | 09 & 118 | ppm (timed duration) | 0.0000 | 0.7500 |
| SC19 | 09 & 118 | ppm (timed duration) | 0.0000 | 0.8750 |
| SC20 | 09 & 118 | ppm (timed duration) | 0.0000 | 0.9000 |
| SC21 | 09 & 118 | ppm (timed duration) | 0.0000 | 1.0000 |
| SC22 | 09 & 118 | ppm (timed duration) | 0.0000 | 1.1250 |
| SC23 | 09 & 118 | ppm (timed duration) | 0.0000 | 1.1500 |
| SC24 | 09 & 118 | ppm (timed duration) | 0.0000 | 1.2500 |
| SC25 | 09 & 118 | ppm (timed duration) | 0.0000 | 1.3750 |
| SC26 | 09 & 118 | ppm (timed duration) | 0.0000 | 1.5000 |
| SC27 | 09 & 118 | ppm (timed duration) | 0.0000 | 1.6250 |
| SC28 | 09 & 118 | ppm (timed duration) | 0.0000 | 1.7500 |

| Charge Description | Usage | Service Charge Basis | Fixed Fee Charge 24/7 - (£) (ex vat) | Charge Per Minute 24/7 - (£) (ex vat) |
|--------------------|-----------|---|---|--|
| SC29 | 09 & 118 | ppm (timed duration) | 0.0000 | 1.8750 |
| SC30 | 09 & 118 | ppm (timed duration) | 0.0000 | 2.0000 |
| SC31 | 09 & 118 | ppm (timed duration) | 0.0000 | 2.2500 |
| SC32 | 09 & 118 | ppm (timed duration) | 0.0000 | 2.3750 |
| SC33 | 09 & 118 | ppm (timed duration) | 0.0000 | 2.4750 |
| SC34 | 09 & 118 | ppm (timed duration) | 0.0000 | 2.5000 |
| SC35 | 09 & 118 | ppm (timed duration) | 0.0000 | 2.7500 |
| SC36 | 09 & 118 | ppm (timed duration) | 0.0000 | 3.0000 |
| SC37 | 09 & 118 | ppm (timed duration) | 0.0000 | 3.6250 |
| SC38 | 09 & 118 | ppm (timed duration) | 0.0000 | 3.7500 |
| SC39 | 09 & 118 | ppm (timed duration) | 0.0000 | 3.8750 |
| SC40 | 09 & 118 | ppm (timed duration) | 0.0000 | 4.5000 |
| SC41 | 09 & 118 | ppm (timed duration) | 0.0000 | 5.0000 |
| SC42 | 09 & 118 | ppm (timed duration) | 0.0000 | 5.5000 |
| SC43 | 09 & 118 | ppm (timed duration) | 0.0000 | 6.2500 |
| SC44 | 09 & 118 | ppm (timed duration) | 0.0000 | 7.5000 |
| SC45 | 09 & 118 | ppm (timed duration) | 0.0000 | 9.0000 |
| SC46 | 084*/087* | ppc (fixed fee calls) | 0.1250 | 0.0000 |
| SC47 | 084*/087* | ppc (fixed fee calls) | 0.2500 | 0.0000 |
| SC48 | 09 & 118 | ppc (fixed fee calls) | 0.3750 | 0.0000 |
| SC49 | 09 & 118 | ppc (fixed fee calls) | 0.6250 | 0.0000 |
| SC50 | 09 & 118 | ppc (fixed fee calls) | 0.7500 | 0.0000 |
| SC51 | 09 & 118 | ppc (fixed fee calls) | 0.8750 | 0.0000 |
| SC52 | 09 & 118 | ppc (fixed fee calls) | 1.0000 | 0.0000 |
| SC53 | 09 & 118 | ppc (fixed fee calls) | 1.2000 | 0.0000 |
| SC54 | 09 & 118 | ppc (fixed fee calls) | 1.2500 | 0.0000 |
| SC55 | 09 & 118 | ppc (fixed fee calls) | 1.7500 | 0.0000 |
| SC56 | 09 & 118 | ppc (fixed fee calls) | 1.8750 | 0.0000 |
| SC57 | 09 & 118 | ppc (fixed fee calls) | 2.5000 | 0.0000 |
| SC58 | 09 & 118 | ppc (fixed fee calls) | 3.6250 | 0.0000 |
| SC59 | 09 & 118 | ppc (fixed fee calls) | 3.7500 | 0.0000 |
| SC60 | 09 & 118 | ppc (fixed fee calls) | 5.0000 | 0.0000 |
| SC61 | 09 & 118 | ppc (fixed fee calls) | 6.2500 | 0.0000 |
| SC62 | 09 & 118 | ppc (fixed fee calls) | 7.5000 | 0.0000 |
| SC63 | 09 & 118 | ppc (fixed fee calls) | 10.0000 | 0.0000 |
| SC64 | 09 & 118 | ppc (fixed fee calls) | 12.5000 | 0.0000 |
| SC65 | 09 & 118 | ppc (fixed fee calls) | 15.0000 | 0.0000 |
| SC66 | 09 & 118 | ppc + ppm (both charges apply from start of call) | 1.9250 | 3.8750 |

| Charge Description | Usage | Service Charge Basis | Fixed Fee Charge 24/7 - (£) (ex vat) | Charge Per Minute 24/7 - (£) (ex vat) |
|--------------------|------------------|--|---|--|
| SC67 | 09 & 118 | ppc + ppm (both charges apply from start of call) | 2.0000 | 0.6250 |
| SC68 | 09 & 118 | ppc + ppm (both charges apply from start of call) reserved for DQ | 9.9750 | 3.4750 |
| SC69 | 09 & 118 | ppc + ppm (both charges apply from start of call) reserved for DQ | 12.4750 | 3.38 |
| SC70 | 09 & 118 | ppc + ppm (fixed fee is the charge for first 60 seconds of call, or part thereof, and ppm duration applies following the first 60 seconds) reserved for DQ | 13.7500 | 6.8750 |
| SC71 | 09 & 118 | ppc + ppm (fixed fee is the charge for first 60 seconds of call, or part thereof, and ppm duration applies following the first 60 seconds) reserved for DQ | 14.3500 | 7.4750 |
| SC72 | 09 & 118 | ppc + ppm (fixed fee is the charge for first 60 seconds of call, or part thereof, and ppm duration applies following the first 60 seconds) reserved for DQ | 17.4500 | 8.7250 |
| SC73 | 09 & 118 | ppc + ppm (fixed fee is the charge for first 60 seconds of call, or part thereof, and ppm duration applies following the first 60 seconds) reserved for DQ | 0.0000 | 6.2500 |
| SC74 | 084*/087* | ppc + ppm (fixed fee is the charge for first 60 seconds of call, or part thereof, and ppm duration applies following the first 60 seconds) reserved for DQ | 0.1250 | 0.1250 |
| SC75 | 084*/087* | ppc + ppm (fixed fee is the charge for first 60 seconds of call, or part thereof, and ppm duration applies following the first 60 seconds) reserved for DQ | 0.2500 | 0.2500 |
| SC76 | 09 & 118 | ppc + ppm (fixed fee is the charge for first 60 seconds of call, or part thereof, and ppm duration applies following the first 60 seconds) reserved for DQ | 1.0000 | 1.0000 |
| SC77 | 09 & 118 | ppc + ppm (fixed fee is the charge for first 60 seconds of call, or part thereof, and ppm duration applies following the first 60 seconds) reserved for DQ | 1.7500 | 1.7500 |
| SC78 | 09 & 118 | ppc + ppm (fixed fee is the charge for first 60 seconds of call, or part thereof, and ppm duration applies following the first 60 seconds) reserved for DQ | 3.7500 | 3.7500 |
| SC79 | 09 & 118 | ppc + ppm (fixed fee is the charge for first 60 seconds of call, or part thereof, and ppm duration applies following the first 60 seconds) reserved for DQ | 5.0000 | 5.0000 |
| SC80 | 09 & 118 | ppc + ppm (fixed fee is the charge for first 60 seconds of call, or part thereof, and ppm duration applies following the first 60 seconds) reserved for DQ | 11.1250 | 6.4250 |
| SC81 | 09 & 118 | ppm (timed duration) | 0.0000 | 0.4500 |
| SC82 | 09 & 118 | ppm (timed duration) | 0.0000 | 0.5500 |
| SC83 | 09 & 118 | ppm (timed duration) | 0.0000 | 8.7500 |
| SC84 | 09 & 118 | ppc + ppm (both charges apply from start of call) | 6.2500 | 1.8750 |
| SC85 | 09 & 118 | ppc + ppm (both charges apply from start of call) | 6.5000 | 2.4750 |
| SC86 | 09 & 118 | ppc + ppm (both charges apply from start of call) | 6.8750 | 1.9500 |
| SC87 | 118 only | ppc + ppm (fixed fee is the charge for first 60 seconds of call, or part thereof, and ppm duration applies following the first 60 seconds) | 22.4500 | 11.2250 |
| SC88 | 118 only | ppc + ppm (fixed fee is the charge for first 60 seconds of call, or part thereof, and ppm duration applies following the first 60 seconds) | 24.9500 | 12.4750 |
| SC89 | 118 only | ppc + ppm (fixed fee is the charge for first 60 seconds of call, or part thereof, and ppm duration applies following the first 60 seconds) | 29.9500 | 14.9750 |
| SC90 | 118 only | ppc + ppm (fixed fee is the charge for first 60 seconds of call, or part thereof, and ppm duration applies following the first 60 seconds) | 34.9500 | 17.4750 |
| SC91 | 118 only | ppc + ppm (fixed fee is the charge for first 60 seconds of call, or part thereof, and ppm duration applies following the first 60 seconds) | 39.9500 | 19.9750 |
| SC92 | 084, 087,09 &118 | ppc + ppm (fixed fee is the charge for first 60 seconds of call, or part thereof, and ppm duration applies following the first 60 seconds) | 0.1750 | 0.1750 |
| SC93 | 084, 087,09 &118 | ppc + ppm (fixed fee is the charge for first 60 seconds of call, or part thereof, and ppm duration applies following the first 60 seconds) | 0.3250 | 0.3250 |
| SC94 | 09 & 118 | ppc + ppm (fixed fee is the charge for first 60 seconds of call, or part thereof, and ppm duration applies following the first 60 seconds) | 2.0000 | 2.0000 |
| SC95 | 09 & 118 | ppc + ppm (fixed fee is the charge for first 60 seconds of call, or part thereof, and ppm duration applies following the first 60 seconds) | 2.5000 | 2.5000 |
| SC96 | 09 & 118 | ppc + ppm (fixed fee is the charge for first 60 seconds of call, or part thereof, and ppm duration applies following the first 60 seconds) | 7.5000 | 7.5000 |
| SC97 | 09 & 118 | ppc + ppm (fixed fee is the charge for first 60 seconds of call, or part thereof, and ppm duration applies following the first 60 seconds) | 9.0000 | 1.2500 |
| SC98 | 09 & 118 | ppc + ppm (fixed fee is the charge for first 60 seconds of call, or part thereof, and ppm duration applies following the first 60 seconds) | 9.0000 | 3.7500 |
| SC99 | 09 & 118 | ppc + ppm (fixed fee is the charge for first 60 seconds of call, or part thereof, and ppm duration applies following the first 60 seconds) | 9.0000 | 5.0000 |
| SC100 | 09 & 118 | ppc + ppm (fixed fee is the charge for first 60 seconds of call, or part thereof, and ppm duration applies following the first 60 seconds) | 9.0000 | 9.0000 |