



## **Ofcom Regulations**

Vandercom and all other UK communications providers are regulated under Ofcom's General Conditions of Entitlement. These regulations apply to anyone who provides an electronic communication service or an electronic communications network.

More specifically, General Condition 24 regulates how communications providers are able to market and sell fixed-line telephony services to customers. Full details of General Condition 24 are available [by clicking here](#).

<http://stakeholders.ofcom.org.uk/binaries/telecoms/policy/narrowband/statement.pdf>

General Condition 23 regulates how communications providers are able to market and sell mobile telephony services to customers. Full details of General Condition 23 are available [by clicking here](#)

<http://stakeholders.ofcom.org.uk/binaries/consultations/mobmisselling/statement/statement.pdf>

### **Vandercom's Regulatory Compliance Policy**

Vandercom's aim is to be compliant with all regulatory requirements for its industry. Vandercom consistently works towards fulfilling these requirements by training and monitoring our people, auditing and updating our policies and processes so they reflect new and existing regulations.